

<b>COMPLAINT RESOLUTION FORM</b>
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Customer Name:
Policy Number:
Customer Phone Number:
Customer Email Address:
Complaint Description:

Notes

- You can email this form at [customerrelations@takafulemarat.com](mailto:customerrelations@takafulemarat.com) or send by mail to P.O. Box 57589, Dubai, United Arab Emirates.
- You will receive an acknowledgement within 24 hours.
- If you are not satisfied with the complaint resolution, you can escalate the complaint and email it to [complaints@takafulemarat.com](mailto:complaints@takafulemarat.com)